# **BID DOCUMENT**

(Two Bid System for Machinery & Equipment)

# ALL INDIA INSTITUTE OF MEDICAL SCIENCES, ANSARI NAGAR, NEW DELHI-110 029, INDIA. STORE SECTION (CNC),

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## ATC & SCOPE OF SUPPLY



Bid/RA for Procurement of Blood Bank Software with Hardware on Turnkey basis-01No. for Department of Blood Bank, CNC, AIIMS, New Delhi-29.

# T. No. 262/CNC/BB/2023-24/St.

# (CRITICAL DATE SHEET)

| Published Date & Time                     | As per bid document   |  |  |  |
|---|---|--|--|--|
| Bid Document Download/<br>Sale Start Date | As per bid document   |  |  |  |
| Pre-bid Meeting                           | 29-01-2024 at 2.30 p.m.   |  |  |  |
| Pre-bid Meeting Place & Address           | Room No.03, Store Section (CNC), First Floor, New Pvt. Ward, AIIMS, New Delhi-29.           |  |  |  |
| Seek Clarification Start Date             | As per bid document   |  |  |  |
| Seek Clarification End Date               | As per bid document   |  |  |  |
| EMD                                       | Rs.1,30,000/-   |  |  |  |
| In favour of                              | 'AIIMS CNC A/C' payable at New Delhi-<br>29   |  |  |  |
| To be deposited                           | Room No.01, 1 <sup>st</sup> Floor, Store Section (CNC), New Pvt. Ward, AIIMS, New Delhi-29. |  |  |  |

(Prospective bidders have to comply with following terms while quoting for the items to be procured)

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## 1. Bid Validity

The bid shall remain valid for acceptance for the period given in bid document. In exceptional cases, the bidder may be requested by the purchaser to extend the validity of their bids up to a specified period. Such request(s) and responses thereto shall be conveyed through GeM Portal. The bidders, who agree to extend the bid validity, are to extend the same without any change or modification of their original bid. A bidder, who may not agree to extend its bid validity after the expiry of the original validity period, their bid will not be considered further.

## 2. Purchaser's Right to accept any bid and to reject any or all bids.

The purchaser reserves the right to accept in part or in full any bid or reject any or more bid(s) without assigning any reason or to cancel the bid process and reject all bids at any time prior to award of contract, without incurring any liability, whatsoever to the affected bidder(s).

# 3. Patent Rights

The supplier shall, at all times, indemnify and keep indemnified the purchaser, free of cost, against all claims which may arise in respect of goods & services to be provided by the supplier under the contract for infringement of any intellectual property rights or any other right protected by patent, registration of designs or trademarks. In the event of any such claim in respect of alleged breach of patent, registered designs, trademarks etc. being made against the purchaser, the purchaser shall notify the supplier of the same and the supplier shall, at his own expenses take care of the same for settlement without any liability to the purchaser.

# 4. Packing and Marking

- a) The packing for the goods to be provided by the supplier should be strong and durable enough to withstand, without limitation, the entire journey during transit including transshipment (if any), rough handling, open storage etc. without any damage, deterioration etc. As and if necessary, the size, weights and volumes of the packing cases shall also take into consideration, the remoteness of the final destination of the goods and availability or otherwise of transport and handling facilities at all points during transit up to final destination as per the contract.
- b) The quality of packing, the manner of marking within & outside the packages and provision of accompanying documentation shall strictly comply with the requirements as provided in Technical Specifications. In case the packing requirements are amended due to issue of any amendment to the contract, the same shall also be taken care of by the supplier accordingly.

# Packing instructions:

- c) Unless otherwise mentioned in the Technical Specification, the supplier shall make separate packages for each consignee (in case there is more than one consignee mentioned in the contract) and mark each package on three sides with the following with indelible paint of proper quality:
  - a) Contract number and date

- b) Brief description of goods including quantity
- c) Packing list reference number
- d) Country of origin of goods
- e) Consignee's name and full address and
- f) Supplier's name and address

# 5. Inspection, Testing and Quality Control

- a) The purchaser and/or its nominated representative(s) will, without any extra cost to the purchaser, inspect and/or test the ordered goods and the related services to confirm their conformity to the contract specifications and other quality control details incorporated in the contract. In case the goods are rejected in the first instance and the supplier requests for reinspection, and if same is accepted by Purchaser/Consignee, all subsequent inspections shall be at the cost of the supplier. The expense will be to and from Economy Airfare, Local Conveyance, Boarding and Lodging of the inspection team for the inspection period."
- b) The Technical Specification incorporated in the contract shall specify what inspections and tests are to be carried out and, also, where and how they are to be conducted. If such inspections and tests are conducted in the premises of the supplier or its subcontractor(s), all reasonable facilities and assistance, including access to relevant drawings, design details and production data, shall be furnished by the supplier to the purchaser's inspector at no charge to the purchaser.
- c) If during such inspections and tests the contracted goods fail to conform to the required specifications and standards, the purchaser's inspector may reject them and the supplier shall either replace the rejected goods or make all alterations necessary to meet the specifications and standards, as required, free of cost to the purchaser and re-submit the same to the purchaser's inspector for conducting the inspections and tests again.
- d) In case the contract stipulates pre-dispatch inspection of the ordered goods at supplier's premises, the supplier shall put up the goods for such inspection to the purchaser's inspector well ahead of the contractual delivery period, so that the purchaser's inspector is able to complete the inspection within the contractual delivery period.
- e) If the supplier tenders the goods to the purchaser's inspector for inspection at the last moment without providing reasonable time to the inspector for completing the inspection within the contractual delivery period, the inspector may carry out the inspection and complete the formality beyond the contractual delivery period at the risk and expense of the supplier. The fact that the goods have been inspected after the contractual delivery period will not have the effect of keeping the contract alive and this will be without any prejudice to the legal rights and remedies available to the purchaser under the terms & conditions of the contract.
- f) The purchaser's contractual right to inspect, test and, if necessary, reject the goods after the goods' arrival at the final destination shall have no bearing of the fact that the goods have previously been inspected and

- cleared by purchaser's inspector during pre-dispatch inspection mentioned above.
- g) "On rejection, the supplier shall remove such stores within 14 days of the date of intimation of such rejection from the consignee's premises. If such goods are not removed by the supplier within the period mentioned above, the purchaser/consignee may remove the rejected stores and either return the same to the supplier at his risk and cost by such mode of transport as purchaser/consignee may decide or dispose of such goods at the suppliers risk to recover any expense incurred in connection with such disposals and also the cost of the rejected stores if already paid for."
- h) Goods accepted by the purchaser/consignee and/or its inspector at initial inspection and in final inspection in terms of the contract shall in no way dilute purchaser's/consignee's right to reject the same later, if found deficient in terms of the warranty clause of the contract.
- i) Principal/ Foreign supplier shall also have the equipment inspected by recognized/ reputed agency like SGS, Lloyd, Bureau Veritas, TUV etc. prior to dispatch at the supplier's cost and furnish necessary certificate from the said agency in support of their claim.

# 6. Insurance

- a) The supplier shall be responsible till the entire stores contracted for arrival in good condition at destination. The transit risk in this respect shall be covered by the Supplier by getting the stores duly insured for an amount equal to 110% of the value of the goods from warehouse to warehouse (consignee site) on all risk basis. The insurance cover shall be obtained by the Supplier and should be valid till 3 months after the receipt of goods by the Consignee.
- b) If the equipment is not commissioned and handed over to the consignee within 3 months, the insurance will have to be extended by the supplier at their cost till the successful installation, testing, commissioning and handing over of the goods to the consignee. In case the delay in the installation and commissioning is due to handing over of the site to the supplier by the consignee/End User, such extensions of the insurance will still be done by the supplier, but the insurance extension charges at actuals will be reimbursed.

# 7. Spare parts

- a) If specified in the List of Requirements and in the resultant contract, the supplier shall supply/provide any or all of the following materials, information etc. pertaining to spare parts manufactured and/or supplied by the supplier:
- b) The spare parts as selected by the Purchaser/End User to be purchased from the supplier, subject to the condition that such purchase of the spare parts shall not relieve the supplier of any contractual obligation including warranty obligations; and
- c) In case the production of the spare parts is discontinued:

- (i) Sufficient advance notice to the Purchaser/End User before such discontinuation to provide adequate time to the purchaser to purchase the required spare parts etc., and
- (ii) Immediately following such discontinuation, providing the Purchaser/End User, free of cost, the designs, drawings, layouts and specifications of the spare parts, as and if requested by the Purchaser/End User.
- (iii) Supplier shall carry sufficient inventories to assure ex-stock supply of consumables and spares for the goods so that the same are used during warranty and CAMC period.

#### 8. Incidental Services

The supplier shall be required to perform the following services:

- a) Installation & Commissioning, Supervision, Demonstration, Trial run etc. of the goods.
- b) Turnkey work (if any).
- c) Training of Consignee's/End Users Doctors, Staff, operators etc. for operating and maintaining the goods.
- d) Supplying required number of operation & maintenance manual for the goods.

## 9. Distribution of Dispatch Documents for Clearance/Receipt of Goods

The supplier shall send all the relevant dispatch documents well in time to enable the purchaser clear or receive (as the case may be) the goods in terms of the contract.

# 10. Assignment

The Supplier shall not assign, either in whole or in part, its contractual duties, responsibilities and obligations to perform the contract, except with the Purchaser's prior written permission.

#### 11. Sub Contracts

- a) The Supplier shall notify the Purchaser in writing of all sub contracts awarded under the contract, if not already specified in its bid. Such notification, in its original bid or later, shall not relieve the Supplier from any of its liability or obligation under the terms and conditions of the contract.
- b) Sub contract shall be only for bought out items and sub-assemblies.
- c) Sub contracts shall also comply with the provisions of Clause regarding "Country of Origin".

#### 12. Modification of Contract

- a) If necessary, the purchaser may, by a written order given to the supplier at any time during the currency of the contract, amend the contract by making alterations and modifications within the general scope of contract in any one or more of the following:
  - (i) Specifications, drawings, designs etc. where goods to be supplied under the contract are to be specially manufactured for the purchaser,
  - (ii) Mode of packing,
  - (iii) Incidental services to be provided by the supplier
  - (iv) Mode of dispatch,

- (v) Place of delivery, and
- (vi) Any other area(s) of the contract, as felt necessary by the purchaser depending on the merits of the case.
- b) In the event of any such modification/alteration causing increase or decrease in the cost of goods and services to be supplied and provided, or in the time required by the supplier to perform any obligation under the contract, an equitable adjustment shall be made in the contract price and/or contract delivery schedule, as the case may be, and the contract amended accordingly. If the supplier doesn't agree to the adjustment made by the Purchaser the supplier shall convey its views to the Purchaser within seven days from the date of the supplier's receipt of the Purchaser's amendment / modification of the contract.

#### 13. Taxes and Duties

Supplier shall be entirely responsible for GST incurred until delivery of the contracted goods to the purchaser.

# 14. Payment Terms

- a) Payment shall be made against submission of "Installation and Acceptance Certificate" of goods to be issued by the End User subject to recoveries, if any, either on account of non-rectification of defects/deficiencies not attended by the Supplier or otherwise. "Installation and Acceptance Certificate" need to be issued by the concerned End User after installation, commissioning, testing and successful trail run (if applicable).
- b) The payment for turnkey/ Civil/Electrical/Air-Conditioning Works shall also be made on submission of "Installation and Acceptance Certificate" by the End User.
- c) The consignee will enter into CAMC with the supplier at the rates as stipulated in the contract. The payment of CMC will be made on six monthly/yearly basis after satisfactory completion of said period, duly certified by the End User on receipt of bank guarantee for an amount equivalent to 2.5 % of the cost of the equipment as per contract in the prescribed format given hereunder valid till 3 months after expiry of entire CAMC period. The Performance Bank Guarantee for CMC will be applicable in case of contract value is more than Rs. 10 lakhs.
- d) The supplier shall not claim any interest on payments under the contract.
- e) Where there is a statutory requirement for tax deduction at source, such deduction towards income tax and other tax as applicable will be made from the bills payable to the Supplier at rates as notified from time to time.
- f) The supplier shall send its claim for payment in writing, when contractually due, along with relevant documents etc., duly signed with date.
- g) While claiming payment, the supplier is also to certify in the bill that the payment being claimed is strictly in terms of the contract and all the obligations on the part of the supplier for claiming that, payment has been fulfilled as required under the contract.
- h) While claiming reimbursement of duties, taxes etc. (like GST, Custom Duty etc.) from the Purchaser, as and if permitted under the contract, the supplier shall also certify that, in case it gets any refund out of such taxes

and duties from the concerned authorities at a later date, the supplier shall refund to the Purchaser forthwith.

# 15. Delivery

- a) The supplier shall deliver the goods and perform the services under the contract within the time schedule specified by the Purchaser in the contract. The time for and the date of delivery of the goods stipulated in the schedule shall be deemed to be of the essence of the contract and the delivery must be completed not later than the date (s) as specified in the contract.
- b) Any unexcused delay by the supplier in maintaining its contractual obligations towards delivery of goods and performance of services shall render the supplier liable to any or all of the following sanctions:
  - (i) Imposition of liquidated damages,
  - (ii) Forfeiture of its Performance Security and
  - (iii) Termination of the Contract for default.
- c) If at any time during the currency of the contract, the supplier encounters conditions hindering timely delivery of the goods and performance of services, the supplier shall promptly inform the Purchaser in writing about the same and its likely duration and make a request to the Purchaser for extension of the delivery schedule accordingly. On receiving the supplier's communication, the Purchaser shall examine the situation as soon as possible and, at its discretion, may agree to extend the delivery schedule, with or without liquidated damages for completion of supplier's contractual obligations by issuing an amendment to the contract.
- d) When the period of delivery is extended due to unexcused delay by the supplier, the amendment letter extending the delivery period shall, inter alia contain the following conditions:
- e) The Purchaser shall recover from the supplier Liquidated Damages on the goods and services, which the Supplier has failed to deliver within the delivery period stipulated in the contract.
- f) That no increase in price on account of any ground, whatsoever, including any stipulation in the contract for increase in price on any other ground and, also including statutory increase in or fresh imposition of GST levied in respect of the goods and services specified in the contract, which takes place after the date of delivery stipulated in the contract shall be admissible on such of the said goods and services as are delivered and performed after the date of the delivery stipulated in the contract.
- g) But nevertheless, the Purchaser shall be entitled to the benefit of any decrease in price on account of reduction in or remission of Custom Duty and GST which takes place after the expiry of the date of delivery stipulated in the contract.
- h) The supplier shall not dispatch the goods after expiry of the delivery period. The supplier is required to apply to the Purchaser for extension of delivery period and obtain the same before dispatch. In case the supplier dispatches the goods without obtaining an extension, it would be doing so at its own risk and no claim for payment for such supply and / or any other expense related to such supply shall lie against the purchaser.

# 16. Passing of Property

- a) The property in the goods shall not pass to the purchaser unless and until the goods have been delivered to the consignee in accordance with the contract.
- b) Where there is a contract for sale of specific goods and the supplier is bound to do something to the goods for the purpose of putting them into a deliverable state the property does not pass until such thing is done.
- c) Unless otherwise agreed, the goods remain at the supplier's risk until the property therein is transferred to the purchaser.

## 17. Liquidated Damages

- a) If the supplier fails to deliver or install /commission any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the Purchaser shall, without prejudice to other rights and remedies available to the Purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.25% per week of delay or part thereof on delayed supply of goods, installation, commissioning and/or services until actual delivery or performance subject to a maximum of 5% of the contract price. Once the maximum is reached Purchaser may consider termination of the contract.
- b) During the above-mentioned delayed period of supply and/or performance, the conditions incorporated under clause 16 above shall also apply.

#### 18. Termination for Default

- a) The Purchaser without prejudice to any other contractual rights and remedies available to it the Purchaser, may, by written notice of default sent to the supplier, terminate the contract in whole or in part, if the supplier fails to deliver any or all of the goods or fails to perform any other contractual obligation(s) within the time period specified in the contract, or within any extension thereof granted by the Purchaser.
- b) The Performance Security in such cases will be forfeited.
- c) Unless otherwise instructed by the Purchaser, the supplier shall continue to perform the contract to the extent not terminated.

# 19. Termination for Insolvency

If the supplier becomes bankrupt or otherwise insolvent, the purchaser reserves the right to terminate the contract at any time, by serving written notice to the supplier without any compensation, whatsoever, to the supplier, subject to further condition that such termination will not prejudice or affect the rights and remedies which have accrued and / or will accrue thereafter to the Purchaser.

# 20. Resolution of Disputes

a) If dispute or difference of any kind shall arise between the Purchaser/Consignee and the supplier in connection with or relating to the contract, the parties shall make every effort to resolve the same amicably by mutual consultations.

- b) If the parties fail to resolve their dispute or difference by such mutual consultation within twenty-one days of its occurrence, then, unless otherwise provided in the SCC, either the Purchaser/Consignee or the supplier may give notice to the other party of its intention to commence arbitration, as hereinafter provided the applicable arbitration procedure will be as per the Arbitration and Conciliation Act, 1996 of India.
- c) In the case of a dispute or difference arising between the Purchaser and a domestic Supplier relating to any matter arising out of or connected with the contract, such dispute or difference shall be referred to the sole arbitration to be appointed by the Director, AIIMS. The award of the arbitrator shall be final and binding on the parties to the contract subject to the provision that the Arbitrator shall give reasoned award in case the value of claim in reference exceeds Rupees One lakhs (Rs.1,00,000/-)
- d) **Venue of Arbitration:** The venue of arbitration shall be the place from where the contract has been issued, i.e., New Delhi, India.
- e) **Jurisdiction of the court** will be from the place where the Tender Document has been issued, i.e., New Delhi, India
- f) **Applicable Law:** The contract shall be governed by and interpreted in accordance with the laws of India for the time being in force.

## 21. Withholding and Lien in respect of sums claimed

- a) Whenever any claim for payment arises under the contract against the supplier the purchaser shall be entitled to withhold and also have a lien to retain such sum from the security deposit or sum of money arising out of under any other contract made by the supplier with the purchaser, pending finalization or adjudication of any such claim.
- b) It is an agreed term of the contract that the sum of money so withheld or retained under the lien referred to above, by the purchaser, will be kept withheld or retained till the claim arising about of or under the contract is determined by the Arbitrator or by the competent court as the case may be and the supplier will have no claim for interest or damages whatsoever on any account in respect of such withholding or retention.

#### 22.Fall Clause

Fall clause is a price safety mechanism. The fall clause provides that if the contract holder reduces its price or sells or even offers to sell the contracted goods of identical specification and terms & conditions to that of the contract, at a price lower than the contract price, to any person or organization during the currency of the Contract, the Contract price will be automatically reduced with effect from that date for all the subsequent supplies under the Contract and the contract amended accordingly.

#### 23. LIST OF REQUIREMENTS

| Name of Equipment        | Blood Bank Software with Hardware on Turnkey          |  |  |  |
|--------------------------|---|--|--|--|
|                          | basis   |  |  |  |
| Consignee                | Blood Bank, C.N. Centre, AIIMS, New Delhi-29          |  |  |  |
| Total Quantity           | 01No.   |  |  |  |
| Warranty Period          | 05 years (will start from the date of installation,   |  |  |  |
|                          | commissioning and acceptance)                         |  |  |  |
| CAMC period after        | 05 years (will start from the date of successful      |  |  |  |
| warranty                 | completion of warranty period)                        |  |  |  |
| Required Delivery        | 90 days from date of Notification of Award to         |  |  |  |
| Schedule                 | delivery at consignee site. The date of delivery will |  |  |  |
|                          | be the date by when it is to be delivered at          |  |  |  |
|                          | consignee site. Bidders may quote earliest delivery   |  |  |  |
|                          | period.   |  |  |  |
| Required Terms of        | Free Delivery at Consignee's Site(s)                  |  |  |  |
| Delivery and Destination |   |  |  |  |
| Installation and         | Shall be done at the earliest but not later than 45   |  |  |  |
| Commissioning            | days of delivery of goods at site or date of handing  |  |  |  |
|                          | over the site for installation, whichever is later.   |  |  |  |
| Turnkey Work (if any)    | As details in Technical Specification (if required).  |  |  |  |

#### 24. TECHNICAL SPECIFICATIONS:

# Revised TECHNICAL SPECIFICATIONS: Blood Bank Software with Hardware on Turnkey basis-01No. Revised Specifications for Blood Bank Software(Turnkey)

#### A. General specifications

- 1. A **Web based** software that fulfills all the requirements starting from registration of the donors to the transfusion of blood components to the patients including all the investigations that are carried out in the blood bank.
- 2. The software must be provided with security features against any virus, malware attack etc. The data will not be shared with any other organization/institution.
- 3. At the time of demonstration for technical evaluation, the required standard features must be available in software.
- 4. Provision of biometric fingerprint/ irisscanning, capturing of donor photograph and option for other biometric methods must be provided.
- 5. <u>Data encryption for data security must be in-built in the software. The data shall be property of AIIMS, New Delhi and at no cost be allowed to be shared by any organization/institution in India or Abroad.</u>
- 6. Basic requirements must be fully incorporated in the software at the time of installation and time bound customization within a given time frameof 6 months.
- 7. Must have different customized modules as per the requirement of each laboratory/section and must provide integration of all blood bank equipment with main software.
- 8. The firm must support for developing any new module in future for any new tests and/or procedures that may be chargeable. The heads of charges for the same should be written in the technical bid.

- 9. Administrative right to access server, cloud server, application modules to modify certain specified field and values to be given to the designated blood bank authority.
- 10. Must have option to send SMS and email alerts for donors that can be auto generated, custom or manual to multiple number of blood donors.
- 11. Must provide interfacing with various blood bank equipment with the software by instant/pool consumption of the data received through interfacing of equipment.
- 12. Inventory management with facility of verification of physical stock tallying with barcode scanning. Facility to send alert system via email or SMS to officer In-charge in case of shortage of blood units with pre-defined stock limits for each element must be provided.
- 13. Must be integrated with the e-Hospital of AIIMS, New Delhi.
- 14. Store management modules for accepting and releasing bulk store supply to allow user consumption and must have an alert system via SMS, email if stock is low.
- 15. Biomedical waste management modules from generation of waste to the discard of reactive, expired blood product or any other hospital waste material according to guidelines that are issued from time to time.
- 16. Flash pop-up messages for various alerts in the software to notify all active users for quick information.
- 17. Provision of various reports of generated data in multiple formats(pdf/xls/html).
- 18. The software must unambiguously provide system generated unique identification number series to the patients and unique registration number series to the donors.
- 19. Software must follow a defined transfusion chain management path and **must not** allow bypassing of any steps.
  - a. Blood collection Chain [Donor Registration → Screening → Medical Examination → Blood Collection(Bag generation, Donation and Donor Card printing) → (TTI Markers, Component Preparation and Blood Grouping) → Stock(only after successful completion of TTI (sero-negative)]
  - b. Transfusion Chain [Patient Blood Request {Patient Requests → Patient grouping cross-matching(in available stock only and matrix compatible) → Issuing → Return to Stock if not transfused}]

# B. Specification for various lab modules in Blood Banking Software

# 1. Donor Registration

- 1. Unique Donor registration number that must remain same regardless of donor encounters.
- 2. Registration of donors at blood bank registration desk capturing with their photograph and various biometric or iris identification. Immediate retrieval of data regarding the previous visits of the donor must be available.
- 3. Unique registration number at registration desk along with a printable barcode must be generated.
- 4. Unique registration numbers for donors in outdoor camps, in-house, apheres is and blood units from external sources must be separately and unambiguously generated by the software.

#### 2. Donor demographic (screening)and Medical Examination

- 1. Must have provision of donor questionnaire with demographic details and questions w.r.t. different medical, surgical, drug intake and life style behaviors as per the Drugs and Cosmetics (D&C) Act, 1940 and rules therein as well as recent guidelines.
- 2. Pre-defined brief medical examination module must be incorporated.
- 3. Reason of deferral with date and deferral duration for donors must be user definable.
- 4. Pre-donation counseling module must be provided.

#### 3. Blood donation

Modules for the following elements must be incorporated:

- 1. Bag generation with a unique bag no., provision of segment no. of allotted bag and bag type, generation of bag barcode with collection date etc.
- 2. Printing of donor card(preferably smart card type) or digital card which can be sent to

through mobile message or email.

3. Post donation counseling module.

#### 4. Blood donation camps

1. Separate simplified module for managing the camp related activities must be provided.

#### 5. Aphaeresis

Separate modules for the aphaeresis procedures along with screening, medical examination. Modules for collection details and post donation counseling remain the same as that in whole blood donation.

#### 6. Transfusion Transmitted Infectious Marker Investigation

1. Single, multiple and interfaced reporting of various infection markers with validation and secondary confirmation for both serology (ELISA and/or Chemiluminescence) and NAT.

#### 7. **Blood Grouping**

1. Grouping of donors, IPD and OPD patients by specified techniques(example Solid phase red cell adherence assay, micro-plate, tube etc.)by single, multiple and interfaced reporting and secondary validation facilities must be provided.

# 8. Component Separation, Inventory and issue

- 1. Single, multiple and bulk component separation modules and issuing of components to patient and/or bulk issue to other organization or a center must be provided.
- 2. The software must provide a module for hassle free in corporation of units received in bulk from external sources to the inventory.

# 9. **Blood Requisition**

- 1. Generation of blood/blood component request forms from the wards in a pre-defined format must be made available.
- 2. The user must have options to choose from a list of options in relation to the urgency, type of components, and special requirements and/or modifications (if any) of required components.
- 3. With the unique hospital identification number (UHID) of the patient, the software must flash a pop-up message on the screen with the information regarding the Blood group and details of previous history of blood component transfusions. This information must be provided in the printed request form as well.
- 4. The software must provide the option to approve the generated request forms at the blood bank so as to keep track of the timeline from generation of the forms at the ward to reception of the printed forms at the blood bank.

#### 10. Cross-match

- 1. Cross-matching of required PRBC and/or whole blood units with available blood stock(matching matrix) must be provided. Module for platelet cross-matching should be there.
- 2. On entering the UHID of the patient, the software must flash a pop-up message on the screen with the information regarding the Blood group and details of previous Transfusion history of patient.

#### 11. <u>Issue</u>

- 1. Module for issue of cross-matched blood and/or blood components to patient and bulk issue to centers/ organization must be defined.
- 2. While issuing, with the UHID of the patient, the software must flash a pop-up message on the screen with the information regarding the Blood group and details of previous history of blood component transfusions.
- 3. Option for unit discard/bulk discard must be provided.

## 12. Immuno-hematology Investigation

- 1. Carrying various investigations which come to blood bank and reporting modules as defined by the department must be provided.
- 2. This includes ICT, DCT, Antibody Screening, antibody identification, titrations for different antibodies (e.g. Anti A, Anti B etc.) etc.

#### 13. Supply Store Module

- 1. Building stock and inventory for store.
- 2. Raising of requirement requests from various labs and issuing supply from store.
- 3. Alert system for define limit stock for store as well as labs.

#### 14. Special modifications of blood components

- 1. Separate check-boxes must be provide against components to indicate leukodepletion and irradiation,
- 2. Software must provide modules for special modifications for blood components such as
  - a. pediatric unit preparations with provisions for part issue of units (e.g. 2017/2000 P1 (70 mL), 2017/2000 P2 (70 mL), 2017/2000 P3(70 mL)) and
  - b. Intra-uterine transfusions etc.

#### 15. Reports

1. Various reports those are mandatory as per D&C Act and are required on day to day basis in blood bank and a master register as per regulations must be provided.

#### C. Hardware requirements

- 1. The firm must provide one local server for the database and application at the blood bank with provision of automatic real-time syncing facility in a secured cloud service for both application and database at a remote (server) location (in India only) with dynamic DR and automatic failover. Servers must be provided to run the software efficiently.
- 2. PCs (15 Nos.) along with all the peripherals must be provided.
- 3. The software must run on 200 nodes/users and the data will be the property of the department.
- 4. All the licensure required for running the software and hardware must be procured by the firm and the respective costs must be indicated as a part of the tender.
- 5. Bar-code printers and scanners (10 Nos. each) must be provided.
- 6. Digital signature pads, Webcams, Biometric scanners and iris scanners (3 Nos. each) must be provided.
- 7. Up time & penalty for delays in repair & maintenance: the firm will ensure uptime of 365 days in a year during warranty period & CMC period.
- 8. Whenever there is breakdown the firm will carry out the repair within 24 hours of receipt of such information (either by telephone or by any other means).
- 9. If there is delay beyond 24 hours then the firm will be penalized at the rate of 1% of the cost of product per day. This financial penalty can be waived off on recommendation of the user dept. if the reasons of delay are genuine the same are recorded & endorsed by the concerned dept.
- 10. If the down time is exceeded in a year from 20 days then the warranty shall stand extended by double the no. of days machine was out of order.
  - Warranty: Comprehensive warranty for 5 years from the date of installation without any exclusion for all equipment and software. For next five years the firm must give the cost of warranty and AMC that must be included in the total cost of the equipment for financial comparison.

Note: The bidder should provide the list of other diagnostic tests that are available with quoted instruments and not mentioned in the specification. Additional test should be provided in separate table in the format mentioned above and the cost of reagents & all the consumables should be quoted at the time of tender and price shall be fixed for 5 years.

2. Any reagent/ consumable/ accessory eg De-ionised water Unit. Ultracentrifuge etc that is essential to performing the tests but not mentioned and included in rate contract will have to be provided by the firm free of cost.

Cumulative cost (including cost of the equipment, cost per reportable cost, cost per test, reagent cost including QC reagents for preventive maintenance and

CMC for next 5 years & discount offered for buy back price) i.e from 6<sup>th</sup> to 10<sup>th</sup> years) will be taken into consideration for finalization of the bid and ranking purpose.

- 3. All rates whenever required to be quoted in Indian currency.
- 4. The reagent wastage cost due to mechanical error of the equipment should be compensated free of cost by the bidder if applicable.
- 5. No spare parts/accessories of the equipment including printer and its accessories will be purchased by the hospital during the warranty period and all these shall be provided free of cost by the bidder only.
- 6. Operation qualification, Performance qualification and Installation qualification should be submitted at the time of tender and validation of various parameters should be done up to the user satisfaction at the time of installation.
- 7. All civil, electrical and air conditioning work in the room for installing the equipment shall have to be done in consultation with the hospital. The bidders may visit the site of installation before submitting the bid. The hospital reserves the right to shift the site to any similar location in the hospital.
- 8. Any bidder/OEM has any suggestion/clarification/representation on specifications/terms & conditions for betterment, please submit their suggestion/clarification/representation in writing 24 hours before of pre-bid meeting on email <a href="mailto:cncstoreofficer@gmail.com">cncstoreofficer@gmail.com</a> and also attend the meeting. No suggestion/clarification/representation subsequently, will be considered in any respect.
- 9. Demonstration of the quoted/ tendered equipment is must during the technical evaluation. Only seven days' period will be given for preparation of demo unit and not further extension will be provided. All bidders are advised to keep ready their quoted product for demonstration. None attending demo meeting/non-demonstration of quoted product, the bid will be summarily rejected.
- 10. Certification: Should have International Quality Standard Certification-ISO & CE enlistment certification/equivalent to Indian Standard (as per CVC rules).
- 11. Rates for all replaceable items, software and hardware to be quoted mandatorily and will be fixed for 10 yrs. Software updates should be at free of cost during warranty and CAMC period.
- 12. Bidders must quote & upload separate rates list of each items (spares, accessories & consumables) (with break-up price of each item) (in PDF) and the quoted rates will remain valid for 10 years (warranty & CAMC period) for future purchases as and when required basis.
- 13. In case any item (spares, accessories, consumables) required to run the system and firm did not quoted rates of those items in their original tender price bid, the same mandatorily should be provided by the firms at Free of Cost without any condition.

#### Bidders must upload the following documents in the Technical bid:

- 1. Tender acceptance Form (as per bid format)
- 2. Manufacturers Authorization Certificate (As per bid format)
- 3. Country of origin of quoted product.
- 4. Product brochure
- 5. Technical bid (with Make, Model and detailed scope of supply)
- 6. Technical Compliance Statement (in tabular form)
- 7. Product Certifications.
- 8. Complete terms & conditions (Including warranty, CAMC, bank details, mode of shipment, taxes, etc.)
- 9. Details of Service Centre, (Complete Address)
- 10. Bidders Registration Certificate, GST certificate, drug license (if applicable).
- 11. Price bid (with complete scope of supply, price break-up of all items), complete list of accessories, consumables for quoted product must be uploaded in pdf at financial bid (space given in the GeM Portal). The quoted rates will remain valid for 10 years (warranty & CAMC period).
- 12. In case any item (spares, accessories, consumables) required to run the system and firm did not quoted rates of those items in their price bid, the same mandatorily will be supplied by the firms at Free of Cost without any condition.
- 13. Any modification/corrigendum in the bid conditions/specifications will be uploaded at 'Buyer specific ATC documents. Bidders may kindly see before uploading their bid.

# Affidavit of Self Certification regarding Local Content in a Medical Devices to be purchase on Rs. 100/- Stamp Paper.

- 14. As per para 2 of the PPP-MII order, 2017 (as amended on 16.09.2020 defines local content as 'Local content' mean of amount of value added in India which shall be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (Including all Custom Duties) as a proportion of the total value in percent. It is further clarified mathematically: "Local content = (Sale Price-Value of imported content) \* 100/Sale price". In case multiple items (X1, X2, X3) involved to supply from single bidder, the calculation of local content will be: Local content = ((Sale price of X1- Value of imported content in X1) + (Sale price of X2- Value of imported content in X2) + (Sale price of X3- Value of imported content in X3)) \* 100/ (Sale price of X1 + Sale price of X2 + sale price of X3).
- 15. It is further clarified that bidders offering product/goods of other manufacturers and quoting bid against authorization, such bidders must submit EMD as stipulated in the bid documents. <u>EMD EXEMPTION</u>: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- 16. Keeping in view of above mentioned OM's/Guidelines/Rules of GOI, <u>the</u> <u>participated bidders are requested to provide the following information/documents to be eligible in the quoted tender:</u>

| Name of locally    | Name and details of the Domestic | Percentage of local |
|--------------------|----------------------------------|---------------------|
| supplied item      | Manufacturer (Registered Office, | content claimed     |
| (for local content | Manufacturing unit location,     | (Excluding net      |
| value addition)    | nature of legal entity).         | domestic indirect   |
|                    |                                  | taxes).             |
|                    |                                  |                     |
|                    |                                  |                     |
|                    |                                  |                     |
| Total percentage o | %                                |                     |

<u>Undertaking by bidder on Rs.100/- stamp paper</u>: That I have gone through the above mentioned OM's/Guidelines/Rules of GOI related to Local content, Class-I, Class-II & Non-local suppliers, MSE's policy regarding EMD and declare that the information furnished in the subject bid is correct to the best of my knowledge and belief and I undertake to produce relevant records before the procuring entity/any investigating agency/authority nominated by GOI/AIIMS for the purpose of assessing the local content& EMD. I will maintain all the information/records upto 08 years as per Oder No. P-45021/2/2017-B.E-II dated 15.06.2017 and Guidelines issued vide letter no. 31026/36/2016- MD dated – 18.05.2018 and shall make this available for verification to any statutory authority. I will be solely responsible for any false information found in providing above information/documents.

# 25. Warranty:

- a) The bidders must quote for Five years Comprehensive Warranty for complete equipment (Including all spares, labour and third party items) and Turnkey Work (if required) from the date of satisfactory installation, commissioning, trial run, handing over and acceptance of the goods by the User Department.
- b) The warranty charges shall not be quoted separately.
- c) During the Warranty period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period will be extended by double the downtime period. In addition, a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liable for the excess downtime period but not more than 5% of the equipment cost. Complaints should be attended properly, maximum within 8 hrs. The firm must ensure provision of quality post sale service with 95% uptime of the equipment. The firm has to provide a replacement unit (same model) in case the time taken for repair is long.
- d) All software updates should be provided free of cost during Comprehensive Warranty period.

#### 26. After Sales Service:

a) After sales service centre should be available at the city of Institution on 24 (hrs) X 7 (days) X 365 (days) basis. Complaints should be attended properly, maximum within 8 hrs. The service should be provided directly by Bidder/Indian Agent. Undertaking by the Principals in the "Manufacturer

- Authorisation Form" that the spares for the equipment shall be available for the lifetime of the equipment.
- b) Warranty as well as Comprehensive Annual Maintenance Contract will be inclusive of all accessories and turnkey work and it will also cover the following, wherever applicable:-
  - (i) All kinds of Motors.
  - (ii) Plastic & Glass Parts against any manufacturing defects.
  - (iii) All kinds of sensors.
  - (iv) All kinds of coils, probes and transducers.
  - (v) Printers and imagers including laser and thermal printers with all parts.
  - (vi) UPS including the replacement of batteries.
  - (vii) Air-conditioners
- c) The supplier along with its Manufacturer, Indian Agent and the CAMC provider shall ensure continued supply of the spare parts for the machines and equipment's supplied by them to the purchaser for lifetime of the equipment.
- d) The Supplier along with its Manufacturer Indian Agent and the CMC Provider shall always accord most favoured client status to the Purchaser vis-à-vis its other Clients/Purchasers of its equipment's/machines/goods etc. and shall always give the most competitive price for its machines/equipment's supplied to the Purchaser/Consignee.

# 27. Comprehensive Annual Maintenance Contract (CAMC):

- a) Firm should quote the rates with Comprehensive 5 years warranty & post warranty 5 years CAMC (including all spares, consumables, accessories, labour, testing and calibration as per technical / service /operational manual of the manufacturer). The firm will give an undertaking that it will enter in to a 5-years CAMC at the end of warranty period (5-years) after providing a post warranty fitness report/certificate duly certified by user before release of the PBG. The Individual price of all accessories, consumables & spare parts should be quoted separately, if required during warranty & post warranty 5 years CAMC. If the price of any item is not quoted in the price list, firm has to provide the item free of cost for the life of the equipment.
- b) The cost of CAMC may be quoted along with GST applicable on the date of Bid Opening.
- c) Cost of CAMC will be added for Ranking/Evaluation purpose on NPV basis.
- d) Before commencement of CAMC period, the suppliers shall furnish a Performance Bank Guarantee for 2.5 % of the cost of the equipment (as per Performa given hereunder) valid till 3 months extra after expiry of entire CAMC period. The Performance Bank Guarantee for CAMC will be applicable in case of equipment cost is more than Rs.10 lakhs.
- e) During the CAMC period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the CAMC period will be extended by double the downtime period. In addition a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liable for the excess downtime period but not more than 2.5% of the equipment cost. Complaints should be attended properly, maximum within 8 hrs. The firm

- must ensure provision of quality post sale service with 95% uptime of the equipment. The firm can provide a replacement unit (same model) in case the time taken for repair is long.
- f) All software updates should be provided free of cost during CAMC. In case of failure by the supplier, the Bank Guarantee of CAMC will be forfeited.
- g) The payment of CAMC will be made on half yearly basis after satisfactory completion of said period duly certified by end User.

# 28. Uptime &Downtime Penalty Clause:

- a) The firm should provide uptime guarantee of 95% during warranty period and CAMC period.
- b) During the Warranty period and CAMC period, desired Uptime of 95% of 365/366 (Leap Year) days (24 hrs), if downtime more than 5%, the warranty period/CAMC period will be extended by double the downtime period. In addition a penalty equal to amount of 0.25 % of the total cost of equipment per day will be liable for the excess downtime period.
- c) Complaints should be attended properly, maximum within 8 hrs.

# 29. Turnkey Work:

Turnkey Work is to be indicated in the Technical Specification wherever required. The Bidder shall examine the existing site where the equipment is to be installed, in consultation with User Department. The Turnkey Work costs will be added for Ranking Purpose. The Turnkey Work should completely comply with AERB requirement, wherever required.

#### 30. Demonstration

The Purchaser reserves the right to ask for a free demonstration of the quoted equipment after giving reasonable time to the bidder at a pre-determined place acceptable to the purchaser or at site (in case of non-portable and heavy equipments) for technical acceptability as per the Bid Document specifications, before the opening of the Price Bid.

# 31. The required information/documents for this tender should be furnished in the enclosed format only, failing which bid may be liable to get rejected. NOTE:

- A. If an agent submits bid on behalf of the Principal/OEM, the same agent shall not submit a bid on behalf of another Principal/OEM in the same bid for the same item/product. In a bid, either the Indian Agent on behalf of the Principal/OEM or Principal/OEM itself can bid but both cannot bid simultaneously for the same models in the same bid.
- B. One Principal/OEM cannot authorized two agent simultaneously for the same item against same Advertised Tender Enquiry.

# TENDER ACCEPTANCE FORM

(To be submitted)

|        | To,   |
|--------|---|
|        | The Director,   |
|        | All India Institute of Medical Sciences   |
|        | Ansari Nagar, New Delhi-110 029 India.  |
|        | Ref. Your Bid Nodue for opening on insert date  |
|        | We, the undersigned have examined the above mentioned Bid document including amendment/corrigendum (if any), the receipt of which is hereby confirmed. We now offer to supply and deliver(Description of goods and services) in conformity with your above referred document for the sum as shown in the Price Schedules attached herewith and made part of this bid. If our bid is accepted, we undertake to supply the goods and perform the services as mentioned in the bid documents, in accordance with the delivery schedule specified in the List of Requirements.  We further confirm that, if our bid is accepted, we shall provide you with a performance security of required amount in an acceptable form for due performance of the contract.   |
|        | We agree to keep our bid valid for acceptance as required or for subsequently extended period, if any, agreed to by us. We also accordingly confirm to abide by this bid up to the aforesaid period and this bid may be accepted any time before the expiry of the aforesaid period. We further confirm that, until a formal contract is executed, this bid read with your written acceptance thereowithin the aforesaid period shall constitute a binding contract between us. We further understand that you are not bound to accept the lowest or any bid you may receive against your above-referred Bid.  We confirm that we do not stand deregistered/banned/blacklisted by any Central Govt. Ministries/Departments/Hospitals/Institutes. We also confirm that our GeM account is neither under watch listed nor suspended and there is no severe incident is pending against us raised by AIIMS, New Delhi.  We confirm that we fully agree to the terms and conditions specified in above mentioned document, including amendment/ corrigendum if any. "We hereby certify that if at any time, information furnished by us is proved to be false or incorrect, we are liable for any action as deemed fit by the purchaser in addition to enforcement of the bid securityDeclaration." |
|        | Name  |
|        | Business Address  |
| D1     |   |
| Signat | ture of Tenderer  |
|        | Seal of the Tenderer  |
| _ ~~.  |   |

# 32. Performa for Bid Security Declaration Form

| Date:  | Tender No   |               |                                     |               |             |
|--|---|---------------|-------------------------------------|---------------|-------------|
| To (insert complete                            | name and address  | s of the pure | chaser)                             |               |             |
| I/We the undersig                              | ned, declare that:  |               |                                     |               |             |
| I/We understand<br>Bid Securing Deck           | that, according to aration.   | your condi    | tions, bids must                    | be suppor     | ted by a    |
| for a period of one                            | I/We may be disque year from the dat<br>ler the bid condition         | e of notific  | ation if I am /W                    | -             | -           |
|  | vn/modified/amend<br>g the period of bid v                            |               |                                     |               | tender,     |
| period of bid valid                            | otified of the accep<br>ity (i) fail or reuse t<br>the Performance Se | o execute t   | the contract, if re                 | equired, or ( | ii) fail or |
| are not the succes                             | this Bid Securing<br>ssful Bidder, upon<br>e successful Bidde<br>Bid. | the earlier   | of (i) the receipt                  | of your not   | tification  |
| Signed:<br>In the capacity of:<br>Declaration) | (insert signature of<br>(insert legal                                 |               | ose name and ca<br>of person signin |               |             |
| Name:<br>Declaration)                          | (insert complete  | name of       | person signing                      | he Bid        | Securing    |
| Duly authorized to                             | sign the bid for an   | on behalf     | of (insert complet                  | te name of E  | 3idder)     |
| Dated on                                       | day of  |               | _ (insert date of                   | signing)      |             |
| Corporate Seal (wi                             | here appropriate)   |               |                                     |               |             |
| (Note: In case of a                            | Joint Venture, the  | Bid Securi    | ng Declaration m                    | ust be in th  | ne name     |

(Note: In case of a Joint Venture, the Bid Securing Declaration must be in the name of all partners to the Joint Venture that submits the bid.

#### 33. MANUFACTURER'S AUTHORISATION FORM

(To be submitted)

The 'Director'
All India Institute of Medical Sciences
Ansari Nagar, New Delhi-110029, India.

- <u>Note</u>: 1. This letter of authorization should be on the letter head of the manufacturing firm and should be signed by a person competent and having the power of attorney to legally bind the manufacturer.
  - 2. Original letter may be sent.

# 34. BANK GUARANTEE FORM FOR PERFORMANCE SECURITY/ CAMC SECURITY

| WHEREAS   | (Name and address of the supplier)   |
|---|--|
| (Hereinafter called "the supplier")   |  |
| has undertaken, in pursuance<br>no dated  | of Purchase Order/ Contract to supply (insert  |
| description of goods and services)  |  |
| (Hereinafter called "the Contract").  |  |
| shall furnish you with a bank guarar  | you in the said contract that the supplier ntee by a scheduled commercial bank herein as security for compliance with its et;  |
| AND WHEREAS we have agreed to give the  | e supplier such a bank guarantee;  |
| on behalf of the supplier, up to a total of the guarantee in words and figures), and written demand declaring the supplier twithout cavil or argument, any sum or | we are guarantors and responsible to you, (insert Amount of we undertake to pay you, upon your first to be in default under the contract and r sums within the limits of (amount of teeding to prove or to show grounds or fied therein. |
| We hereby waive the necessity of your debefore presenting us with the demand.   | emanding the said debt from the supplier   |
| the contract to be performed there under of<br>may be made between you and the suppl  | on to or other modification of the terms of<br>or of any of the contract documents which<br>lier shall in any way release us from any<br>ereby waive notice of any such change,  |
| days after completion of satisfactorily t<br>Security and additional Ninety days after of   | (insert date of additional Ninety warranty period in case of Performance completion of satisfactorily CAMC period in in respect thereof should reach the Bank  |
| (Signature with   | date of the authorized officer of the Bank)  |
|   |  |
|   | Name and designation of the officer  |
| •••••   |  |
| Seal, name & addre  | ess of the Bank and address of the Branch  |

# 35. CONTRACT FORM FOR COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT(CAMC)

| Compr<br>Dated_     | ehensive A   | nnual Ma<br>                       | inte                    | nance            | Cont          | ract            | No                  |                               |  |
|---------------------|--|------------------------------------|-------------------------|------------------|---------------|-----------------|---------------------|-------------------------------|--|
| Betwee              | n  |                                    |                         |                  |               |                 |                     |                               |  |
| Directo             | r, AIIMS   |                                    |                         |                  |               |                 |                     |                               |  |
| And                 |  |                                    |                         |                  |               |                 |                     |                               |  |
| (insert             | Name & Ad  | ddress of                          | the S                   | Supplie          | er)           |                 |                     |                               |  |
| No                  | nce: Cont  |                                    |                         |                  |               |                 |                     |                               | Order<br>for supply,   |
| In con              |  | to the a                           | bove                    | referi           | red (         | Contr           | act/Pur             | chase Or                      | rvices<br>der,the Contract of<br>ed as under: -                                      |
| 1                   | 2  | 3                                  | 4                       |                  |               |                 |                     | 5                             | 6  |
| Sched<br>ule<br>No. | Brief<br>descript<br>ion of<br>goods   | Quanti<br>ty<br>(Nos.)             | CAMC Cost for Each Unit |                  |               |                 | ch Unit             | GST<br>Value<br>in Rs<br>( %) | Total CAMC Cost for 5 Years with GST (3) X [(4a+4b+4c+4d+4 e) + (5)]                 |
|                     | goods  |                                    | 1st                     | 2 <sup>nd</sup>  | 3rd           | 4 <sup>th</sup> | 5 <sup>th</sup>     |                               |  |
|                     |  |                                    | а                       | b                | С             | d               | е                   |                               |  |
| Total v             | alue (in fig   | ure)                               |                         | (In              | word          | ds) _           |                     |                               |  |
| , /                 |  | e. from_                           |                         |                  | (d            | ate c           | f expiry            |                               | obligations under<br>nty) and will expire  |
| i<br>c<br>y         | ncludes p<br>completion  | reventive<br>of Warra<br>is for co | ma<br>nty p             | intena<br>period | ance,<br>as c | lab<br>ontai    | our and<br>ned in t | d spares,<br>he above :       | tract (CMC) which<br>after satisfactory<br>referred contract on<br>including Turnkey |
| · >                 | There will be 95% uptime warranty during CAMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CAMC period by double the downtime period and other penalty as per contract. |                                    |                         |                  |               |                 |                     |                               |  |

| e)     | During CAMC period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 3 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.  |  |  |  |  |  |  |  |
|--------|---|--|--|--|--|--|--|--|
| f)     | All software updates should be provided free of cost during CAMC period.  |  |  |  |  |  |  |  |
| g)     | The Bank Guarantee valid till [(fill the date) 3 months after expiry of entire CAMC period] for an amount of Rs [(fill amount) equivalent to 2.5 % of the cost of the equipment as per contract] shall be furnished in the prescribed format given in Section XIV of the Tender Document, along with the signed copy of CAMC within a period of 21 (twenty one) days of start of CAMC failing which the Performance Security (10% of the contract value) submitted shall be en-cashed payable to the Purchaser/Consignee. |  |  |  |  |  |  |  |
| h)     | If there is any lapse in the performance of the CAMC as per contract, the proceeds Annual CAMC Bank Guarantee shall be forfeited and their bad performance will be considered while awarding future contracts.  |  |  |  |  |  |  |  |
| i)     | Payment terms: The payment of CAMC will be made against the bills raised by the supplier on six monthly basis after satisfactory completion of said period, duly certified by the concerned User Department. The payment will be made in Indian Rupees.   |  |  |  |  |  |  |  |
| (Signa | ature, name and designation of the Store Officer/ASO of the Purchaser)  |  |  |  |  |  |  |  |
| . –    | nature, name and designation of the F&CAO of the Purchaser) and on behalf of Director, AIIMS  |  |  |  |  |  |  |  |
| Date:  | of the Purchaser)   |  |  |  |  |  |  |  |
| Recei  | ved and accepted this contract  |  |  |  |  |  |  |  |
|        |   |  |  |  |  |  |  |  |
|        | ature, name and address of the supplier's executive duly authorized to sign on f of the supplier)   |  |  |  |  |  |  |  |
|        | nd on behalf of<br>t Name and address of the supplier)  |  |  |  |  |  |  |  |
| Date:  | of the Supplier)  |  |  |  |  |  |  |  |
| Note:  | - The contract will be prepared on Non-judicial Stamp paper (currently of value of Rs. 100).  |  |  |  |  |  |  |  |

# 36. FORMAT OF MODEL CERTIFICATES TO BE SUBMITTED BY THE BIDDER ON COMPANY LETTERHEAD

# (To be given by Authorized signatory duly authorized by the Board of Director)

#### **Model Certificate for Tenders**

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered.

[Where applicable, evidence of valid registration by the Competent Authority shall be attached'

# Model Certificate for Tenders for Works involving possibility of subcontracting

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India and on sub-contracting to contractors from such countries; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority and will not sub-contract any work to a contractor from such countries unless such contractor is registered with the Competent Authority. I hereby certify that this bidder fulfils all requirements in this regard and is eligible to be considered.

[Where applicable, evidence of valid registration by the Competent Authority shall be attached.]"

#### **Model Certificate for GeM:**

"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this vendor/ bidder is not from such a country or, if from such a country, has been registered with the Competent Authority. I hereby certify that this vendor/ bidder fulfil all requirements in this regard and is eligible to be considered for procurement on GeM.

[Where applicable, evidence of valid registration by the Competent Authority shall be attached]".

# 37. Format for Affidavit of Self Certification regarding Local Content in a Medical Devices to be purchase on Rs. 100/- Stamp Paper.

| S/o, D/o, W/o   | Resident      |
|---|---------------|
| ofdo hereby solemnly affirm and declare asunder                         | r:            |
| That I will agree to abide by the terms and conditions of the policy of | Government of |
| India issued vide Notification No:                                      |               |

That the information furnished hereinafter is correct to best of my knowledge and belief and I undertake to produce relevant records before the procuring entity or any authority so nominated by the Department of Pharmaceuticals, Government of India for the purpose of assessing the local content.

That the local content for all inputs which constitute the said medical device has been verified by me and I am responsible for the correctness of the claims made therein.

That in the event of the domestic value addition of the product mentioned herein is found to be incorrect and not meeting the prescribed value-addition norms based on the assessment of an authority so nominated by the Department of Pharmaceutical. Government of India for the purpose of assessing the local content, action will be taken against me as per Oder No. P-45021/2/2017-B.E-II dated 15.06.2017 and Guidelines issued vide letter no. 31026/36/2016- MD dated – 18.05.2018.

I agree to maintain the following information in the company's record for a period of 8 years and shall make this available for verification to any statutory authority.

- i. Name and details of the Domestic Manufacturer (Registered Office, Manufacturing unit location, nature of legal entity).
- ii. Date on which this certificate is issued.
- iii. Medical devices for which the certificate is produced
- iv. Procuring entity to whom the certificate is furnished
- v. Percentage of local content claimed
- vi. Name and contact details of the unit of the manufacturer
- vii. Sale Price of the product
- viii. Ex-Factory Price of the product
- ix. Freight, insurance and handling
- x. Total Bill of Material
- xi. List and total cost value of inputs used for manufacture of the medical device.
- xii. List and total cost of inputs which are domestically sourced Value addition certificates from suppliers. If the input is not in use attached.
- xiii. List and cost of inputs which are imported, directly or indirectly.

Authorized signatory

For and on behalf of: (Name of firm/entity)